

Promotion Terms and Conditions

EXTREMELY AWE - BLOCKBUSTER BLAZING

Giving cinema tickets and blockbuster tickets for customers who open new savings accounts and online Deposit on HLB Connect¹

1. Campaign name: "Extremely Awe - Blockbuster blazing"

- 2. Promotion scope: Nationwide.
- 3. Promotion Method: Gifting of goods or services

4. Promotion Period:

From 13 February 2023 to 13 March 2023 or until the gifts are depleted, whichever is earlier.

5. Products, Services for promotion:

The services package including savings accounts and online Deposit (Including saving deposit and fixed deposit opened via online channel) opened at Hong Leong Bank Vietnam Limited ("HLBVN").

6. Products, Services used for promotion:

- Voucher for purchasing Lotte cinema tickets at all Lotte Cinema theater (Provider: Lotte Cinema Vietnam Limited Company) in Viet Nam, valid until 31 June 2023 or other period proposed by the Provider; and
- Ticket to join the "Blockbuster Blazing" event (Provider: ...) with Hong Leong (Provider: Collaborated by HLBVN and Lotte Cinema Vietnam Limited Company), which expected to be organized on 25 Mar 2023 at Lotte Cinema 5th Floor, Nowzone shopping mall, 235 Nguyen Van Cu, Nguyen Cu Trinh ward, District 1, HCMC.
- Exclusively for Hanoi customers, "Blockbuster Blazing" event tickets will be converted into 2 vouchers to buy movie tickets at Lotte Cinema.

7. Applicable customers and conditions:

Individual customer (customer) who open new savings accounts at HLBVN and fixed online deposit through HLB Connect during promotion period in which online fixed deposit amounts from VND 10 million and above, deposit tenor is equal to and higher than 6 months.

Loại quà tặng	Số lượng	Đơn giá (VNĐ)	Thành tiền (VNĐ)
Lotte Cinema ticket Voucher	1.000	80.000	80.000.000
Ticket for "Blockbuster Blazing" event	200	80.000	16.000.000
TOTAL	1.200	80.000	96.000.000

8. Promotion Structure:

(In words: Ninety six million VND)

9. Conditions:

For customer who qualified for conditions at clause 7 of this Terms and Conditions, each customer will receive the gifts as per below calculation:

¹HLB Connect: means digital banking service provided by HLBVN through HLB Connect Online Banking or HLB Connect App or any other electronic device as HLBVN's description from time to time and in accordance with the Terms and Conditions of HLB Connect Digital Banking Service (See more details here: <u>https://www.hlbank.com.vn</u>)

10 cinema ticket Vouchers and 2 Blockbuster tickets = 1 time to successfully open new savings account and online Deposit

In every case, each individual customer is only given a maximum 10 (ten) cinema ticket Vouchers and 2 (two) tickets for the Blockbuster Blazing event.

10. Promotion policy:

- Method of gifting: Customers receive the Voucher/ticket via SMS messages through their phone numbers registered with HLBVN. In case of wrong, unactivated/non-existed, or error phone number at the time message sending to customers, HLBVN will deem the customer have rejected the gift and based on the context HLBVN will consider to give the gifts to the next qualified customer or not to give the gifts if promotion is over. In case of necessary, HLBVN remains the right (but not obligation) to give the hard-copy of Voucher/ticket to customer (HLBVN will decide the time and location for gifting, if any).
- HLBVN informs the qualified customers list through website <u>www.hlbank.com.vn</u> at least 1 day before the event "Blockbuster Blazing " with Hong Leong and gives gifts to customers not later than the day the event happens, except for cases of force majeure.
- In case many customers qualify for promotion but HLBVN does not have enough gift to give, HLBVN will prioritize the customers based on first come first served basis by time opening through HLB Connect. If the time the account opens is the same, the customer with the bigger online Deposit amount will be chosen.
- Promotion may end earlier when the gifts mentioned at clause8 hereinabove are depleted.
- HLBVN will not be responsible for wrong registered, unactivated/non-existed or error phone numbers during sending the gift messages. For any enquiries, please contact HLBVN's Customer Service Center via hotline: 1900.633.068
- These gifts will not be exchanged into cash.
- Tickets will apply for all 2D movie sessions from Monday to Sunday, holidays, sneak show sessions and VIP at Lotte Cinema in Vietnam, not applied for Couple -seats and SuperPlex.
- Ticket for "Blockbuster Blazing" event: the organizer will decide any issues related to the terms and conditions of the event, including but not limit to: the movie type, movie name, cinema room, seating.
- The gifts and services for this promotion are provided by services providers in accordance with the terms and conditions of those providers. HLBVN will not be responsible in any circumstances related to quality of gifts and services in case HLBVN is not a provider. Gifts and services for promotion are not verified by HLBVN and, in any circumstances, the intention to bring any gifts and services into this promotion is not understood as the recommendation of the gifts or services. Customers who enjoy the gifts and services will be bound by the terms and conditions of related gifts/services providers. In case of misunderstanding, please customers to contact respected gifts/services providers for more information.

11. Customer benefits and obligations:

- Customers is obligated to provide information to prove qualified receiving the gifts when requested by HLBVN
- Receive gifts and services respected to the promotion terms and conditions based on bullet 8, 9 and other conditions of this terms and conditions.
- With the participation in this promotion, customers agree to comply with these terms and conditions.

- If there are any disputes, misunderstandings related to terms and conditions, customers must contact as soon as possible to customer services center at phone number 1900.633.068 and not later than 3 (three) days from the days customers qualified for T&C. After this day, HLBVN will not be responsible for any disputes/misunderstanding.
- Customers will be responsible to any authorities and costs arising related to the promoted gifts, not limited to Personal Income Tax (P.I.T), if any.
- Customers agree that: HLBVN has all authorization to use customer personal information (included but not limited to: name, phone number, email address, images.v.v...) for the promotion campaign and/or spreading the news to the public.
- Customers agree that: HLBVN can send messages, email, or call to customers for any promotion currently applying or any other promoted campaigns.

12. Quyền và trách nhiệm của HLBVN / Responsibilities and obligations of HLBVN:

- HLBVN will announce publicly the promotion terms and conditions through website www.hlbank.com.vn
- The termination/extension of promotion period will be announced publicly by HLBVN 07 (seven) days before the end date of promotion at branches and other channels based on a decision of HLBVN at the same time with confirmation for authorities.
- HLBVN reserves the right to take back any promoted gifts. In case HLBVN have evidence of cheating or legal violation related to promotion or illegal source of fund, HLBVN preserve the rights to deny giving promotion gifts or withdraw the promotion according to this promotion, and inform to customers through email or other forms of communication
- HLBVN preserve the right to debit the customer account to collect back the promoted gifts or using other methods of collection (in any) while not having authorization from customers. Then, this terms and conditions can be deem as the evidence that customers accepts to let HLBVN to debit their accounts without further authorization from customers.
- HLBVN preserves the rights to change and adjust any of these terms and conditions, during the promotion period on HLBVN website www.hlbank.com.vn.
- In case of any violation with legislation or jurisdiction of Viet Nam, this promotion will be changed, canceled or adjusted to comply with that legislation or jurisdiction.
- HLBVN is deemed to be free from any responsibilities with any unexpected disasters during promotion period including but not limited to war, conflagration, flood, earthquake, technical issue, internet disruption, or jurisdiction from authorities... that affect the transaction of customers and/or affect the promotion process.
- HLBVN decision about the qualified transaction, qualified customers, gifts giving and other issues related to promotion will be the final decision.

13. Legislation, jurisdiction and effectiveness of the program:

- These terms and conditions are interpreted and adjusted according to the Viet Nam legislation.
- If there are any disputes or any controversy, all parties will conduct remediation through discussion. If it is not possible, each party can bring the case to the authorized legal court where HLBVN have branches.
- The items not discussed in this terms and conditions will be executed and complied with HLBVN policies and Viet Nam law.

- These terms and conditions will be valid during the promotion period. However, promotion program can be ended earlier than the ending date up to HLBVN decision that not violate the law.
- 14. The seating chart for event "Blockbuster Blazing"

