

HLB CONNECT ONLINE BANKING ACCOUNT REGISTRATION GUIDE

Steps	Description
Part I	Receive the Activation Code via Email
Step 1	You need to call our Customer Service Center at 1900 633 068 to register for your HLB Connect Online Banking account.
Step 2	The Customer Service Center will send you a 10-character activation code to your registered email address. You'll use this code to create your username and password for HLB Connect Online Banking.
Step 3	<complex-block></complex-block>
Step 4:	The activation code has an expiry date. If you use it after the expiry date you will have to start Step 1 again.



Part II	Create an HLB Connect Online Banking Account
Step 1:	<image/>
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Steps	Description
Step 2: Fill your information	 Please fill in the information as guided below: Account Type: Select the account type you registered with Hong Leong Vietnam Bank. Account Number: This is the 15 digit Account Number sent to your phone starting with 11xxxxxxxxxxxx. Activation Code: This is the 10-character alphanumeric code provided by the bank in Part 1: Receive an Activation Code. Identification Document: Choose ID Card. Number: Enter your latest ID card number. Please enter the CAPTCHA code and review your information again before clicking "Next". Vietre: Vietre: Vi
Step 3: Confirm TAC code	The TAC code will be sent via SMS after you complete Step 2: Enter Details. Please enter the TAC code and select "Next". If you don't receive the TAC code due to a mobile network error, please click the "Resend TAC code" button to receive it.



Steps	Description
Step 4: Create Security Information	 Please create your own username and password as instructed. Creating security information like a username and password helps authenticate users and ensures your safety and privacy within online banking systems. Note: Use a strong password (including uppercase, lowercase, numbers, and special characters) and do not share this information with others to avoid information security risks. After entering your username, password, and confirming your password, click on "I have read and agree to the Terms and Conditions" to confirm, and then select "Confirm".
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Step 4	Description
Step 5: Account Confirmation & Login	The bank will confirm that your Hong Leong Connect Online Banking account has been successfully created.
	FIRST TIME REGISTRATION
	STEP 1 STEP 2 STEP 3 STEP 4 STEP 5 Confirmation
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